



TechNote (Archived)

Message, "You do not have exclusive access to the database..." in Microsoft Access after you install Acrobat 7 (Windows)

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Issue

When you open a database or database object in Microsoft Access, Access displays the warning message, "You do not have exclusive access to the database at this time. If you proceed to make changes, you may not be able to save them later."

Details

This database may have restricted buttons or menu items.

You installed Adobe Acrobat 7.0, or Adobe Acrobat 3D.

Solution: Uninstall the Microsoft Access PDFMaker plugin.

1. Choose Start > Run, type **appwiz.cpl** in the Open text box, and then click OK to open the Add Or Remove Programs dialog box.
2. Locate and select Adobe Acrobat 7 Professional, or Acrobat 3D.
3. When the Wizard appears, click Next.
4. Select Modify and click Next again.
5. Expand "Create Adobe PDF" then "Acrobat PDFMaker"
6. Click Microsoft Access and select "This feature will not be available."
7. Click next and update.

After uninstalling PDFMaker for Microsoft Access you can continue to make PDF files from Microsoft Access by printing to the Adobe PDF printer.

Background information

Microsoft Access will display this error message anytime you attempt to add a menu item to a restricted menu bar. You may see this error can if you use programs other than Adobe PDFMaker that attempt to add items to a restricted menubar. Adobe is aware of this issue is working on a resolution.

Please *sign in* (www.adobe.comhttps://www.adobe.com/cfusion/membership/index.cfm?loc=en_US&returnurl=http%3A%2F%2Fkb2.adobe.com%2Fcps%2F332%2F332010.html) to rate this article.

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